Terms of Use

Welcome to MyAskie. These Terms of Use (“Terms”) govern your access to and use of MyAskie’s website, mobile applications, payment solutions, marketplace features, and related services (collectively, the “Services”).

By accessing or using MyAskie, you agree to comply with and be bound by these Terms. If you do not agree with these Terms, please do not use the platform.

Eligibility

To use MyAskie, you must:

- Be at least 18 years old
- Provide accurate and complete information
- Have the legal capacity to enter into binding agreements
- Comply with all applicable laws and regulations

MyAskie reserves the right to refuse, suspend, or terminate access to any user at its discretion.

User Accounts

Users may be required to create an account to access certain services.

You are responsible for:

- Maintaining the confidentiality of your login credentials
- All activities carried out under your account
- Providing accurate and updated information

You must immediately notify MyAskie of any unauthorized access or security breach involving your account.

Marketplace & Service Connections

MyAskie connects users with independent service providers and vendors.

By using the platform:

- Users acknowledge that service providers are independent parties and not employees or agents of MyAskie
- Service providers are solely responsible for the services they offer
- Users are responsible for reviewing service details, pricing, ratings, and provider information before engaging services

MyAskie does not guarantee the quality, safety, legality, availability, or suitability of services provided by third parties.

Payments & Transactions

MyAskie may provide wallet services, payment processing, transfers, and other financial transaction features.

By using these services, you agree that:

- All payment information provided must be accurate and authorized
- Transactions may be subject to verification and security checks
- MyAskie may delay, reject, or cancel transactions suspected to be fraudulent, unauthorized, or unlawful

Users are responsible for ensuring sufficient funds and accurate transaction details before completing payments.

Prohibited Activities

Users must not:

- Use the platform for unlawful, fraudulent, or deceptive activities
- Impersonate another person or entity
- Upload false, misleading, or harmful content
- Interfere with platform security or operations
- Attempt unauthorized access to accounts or systems
- Use the platform to distribute spam, malware, or harmful software
- Engage in abusive, threatening, or inappropriate behavior

Violation of these Terms may result in suspension or permanent termination of access to the platform.

User Content

Users may submit reviews, ratings, comments, images, business profiles, and other content through the platform.

By submitting content, you grant MyAskie a non-exclusive, worldwide, royalty-free license to use, display, reproduce, and distribute such content for operational, promotional, and platform-related purposes.

Users remain responsible for the content they provide.

Intellectual Property

All trademarks, logos, designs, software, content, and materials on MyAskie are owned by or licensed to MyAskie and are protected by applicable intellectual property laws.

Users may not copy, reproduce, modify, distribute, or exploit any part of the platform without prior written permission.

Privacy

Your use of MyAskie is also governed by our Privacy Policy, which explains how we collect, use, and protect your information.

Service Availability

MyAskie may update, modify, suspend, or discontinue any part of the Services at any time without prior notice.

We do not guarantee uninterrupted or error-free access to the platform.

Limitation of Liability

To the fullest extent permitted by law, MyAskie shall not be liable for:

- Indirect or consequential damages
- Loss of profits, revenue, or data
- Service interruptions or technical failures
- Disputes between users and service providers
- Actions or conduct of third-party providers

Users access and use the platform at their own risk.

Indemnification

You agree to indemnify and hold harmless MyAskie, its affiliates, employees, partners, and representatives from any claims, liabilities, damages, losses, or expenses arising from:

- Your use of the platform
- Violation of these Terms
- Violation of applicable laws
- Infringement of third-party rights

Suspension & Termination

MyAskie reserves the right to suspend, restrict, or terminate accounts that violate these Terms, applicable laws, or platform policies.

Termination may occur without prior notice where necessary for security, compliance, or fraud prevention purposes.

Governing Law

These Terms shall be governed and interpreted in accordance with the laws of the Federal Republic of Nigeria.

Any disputes arising from these Terms or use of the platform shall be subject to the jurisdiction of competent Nigerian courts.

Changes to These Terms

MyAskie may update these Terms from time to time. Continued use of the platform after updates constitutes acceptance of the revised Terms.

Contact Us

If you have questions regarding these Terms of Use, please contact us:

MyAskie
Website: https://myaskie.com
Email: myaskieapp@gmail.com